

# **iQ-Series Issues of iOS Camera app**

December, 2017

An issue has been detected where iQ5/iQ6/iQ7 is not recognized by the iOS camera apps in video mode.

**- This occurs in the combination of iPad (5th generation/ Air1) and iOS camera apps, caused by defects in iOS 11.**

Please try the following way, where we have confirmed iQ-series are properly recognized.

**- Download and use the video shooting apps from App Store that we have confirmed properly recognize iQ-series.**

**Apps confirmed to accept iQ-series**

- VivaVideo
- StageCamHD

We apologize for any inconvenience.