

U Series Firmware Update Guide

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PRECAUTIONS	

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Proper display is not possible on grayscale devices.

The illustrations in these instructions might differ from actual screens.

This guide explains firmware update to Ver. 1.10 for U-44 as an example.

For Windows

Precautions

- 1) Log in to your computer using an account with administrator privileges.
- 2) Confirm that the U-44/U-24/U-22 driver has already been installed on your computer.
- Before starting this application, shut down all other applications that are running.
 In addition, if any MIDI or audio devices are connected by USB cable to the computer you are using, disconnect them all.

Updating the firmware

Installing the firmware update application for windows.
 Download the ZIP file containing the firmware update application from U-44/U-24/U-22 download page.

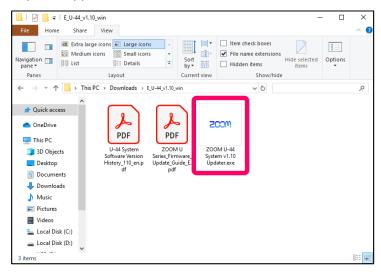
SOF	TWARE
⊡	U-44 DRIVER U-44 Version 7/8.1/10 Driver Windows E (Released 02/07/2020) Windows 7/8.1/10
□	Firmware (Win) U-44 Version 1.10 Firmware Windows E (Released 02/07/2020) Version 1.10 for Windows
	Firmware (Mac) U-44 Version 1.10 Firmware Mac E (Released 02/07/2020) Version 1.10 for Mac

2. Extracting the ZIP file.

Select the folder where you downloaded the ZIP file. (1) Click "Compressed Folder Tools", then (2) "Extract All". The ZIP file will be extracted.

Image: Start Downloads — X Were Home Share View Compressed Folder Floots	
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1 item 1 item selected 2.40 MB BE C	3 items

- 3. Connect the U-44/U-24/U-22 and the computer using a USB cable. Then, turn the U-44/U-24/U-22 power on.
- 4. Double-click the firmware update application icon to launch it.



5. Confirm that "Device found. Ready for update." is being shown. If it is not, click "Rescan Device".

🚥 ZOOM U-44 System v1.10 Updater	×
Device found. Ready for update.	Rescan Device
Version Check	Execute Exit

6. Click the "Version Check" to check the firmware version.

ZOOM U-44 System v1.10 Updater		Х
Device found. Ready for update.		
	Rescan Device	
		_
Version Check	Execute Exit	

7. Click the "Execute" to start the firmware update.

🚥 ZOOM U-44 System v1.10 Update	r	×
Device found. Ready for update.		
	Rescan Device	
Version Check	Execute Exit	

The progress of the firmware update appears as a bar like this.
 <u>Do not disconnect the USB cable while the firmware is being updated.</u>

ZOOM U-44 System v1.	10 Updater			×
Device found. Ready for update.				
			Rescar) Device
2/2 Data transmit 63232 / 2	262144			
Version Cł	neck	Execute		Exit

NOTE

In the unlikely event that the firmware update should fail, follow the procedures from the beginning again to update the firmware.

9. When the firmware update completes, it will appear as follows.

Confirm that "Version update completed." is being shown.

ZOOM U-44 System v1.10 Updater	×
Device found. Ready for update.	
Rescan Device	
2/2 Version update completed.	
Version Check Execute Exit	

10. Click the "Exit" to close the firmware update application.

ZOOM U-44 System v1.10 Updater	×
Device found. Ready for update.	
	Rescan Device
2/2 Version update completed.	
Version Check	Execute Exit

11. Turn the U-44/U-24/U-22 power off.

This completes the firmware update.

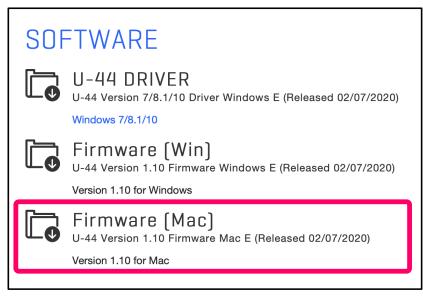
For Mac

Precautions

- 1) Log in to your Mac computer using an account with administrator privileges.
- Before starting this application, shut down all other applications that are running. In addition, if any MIDI or audio devices are connected by USB cable to the computer you are using, disconnect them all.

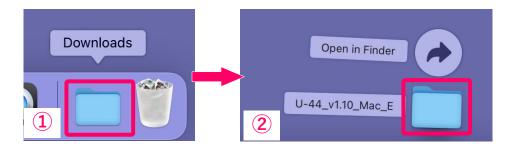
Updating the firmware

Installing the firmware update application for Mac.
 Download the ZIP file containing the firmware update application from U-44/U-24/U-22 download page.



2. Opening the folder.

After downloading, click 1 "Downloads", which appears at the bottom of the screen by default. Then, click 2. This will open the downloaded folder.



- 3. Connect the U-44/U-24/U-22 and the Mac using a USB cable. Then, turn the U-44/U-24/U-22 power on.
 - < > U-44_v1.10_Mac_E 88 \$ Q • • • Favorites ----AirDrop 200m ecents PDF 🙏 Applications U-44 System ZOOM U ZOOM U-44 Softwar...0_en.pdf Series_...ac_E.p System...Updater 🕒 Documents Downloads Locations 🗁 DATA 🗁 Macintosh HD Network
 Tags
- 4. Double-click the firmware update application icon to launch it.

5. Click "Open".

? "ZOOM U-44 System v1.10 Updater" is an app downloaded from the Internet. Are you sure you want to open it?
Safari downloaded this file today at 14:37 from zoomcorp.com. Apple checked it for malicious software and none was detected.
Open
Show Web Page
Cancel

6. After launching, a window that looks like this appears.

MIDI IN		
ZOOM U-44 MIDI I/O Port		E
MIDI OUT		
ZOOM U-44 MIDI I/O Port		E
		Rescan Device
•		
Version Check	Execute	Exit

7. In both the "Input Device" and "Output Device" fields, click the field to open a list of MIDI devices and select "ZOOM U-XX Reserved Port".

If nothing is shown in the fields, click "Rescan Device".

MIDI IN		
✓ ZOOM U-44 MIDI I/O Port		
ZOOM U-44 Reserved Port		
		Rescan Device
	Execute	Exit

8. Click the "Version Check" to check the firmware version.

ZOOM U-44 System v1.10 Updater		
MIDI IN		
ZOOM U-44 Reserved	Port	\$
MIDI OUT		
ZOOM U-44 Reserved	Port	
		Rescan Device
Version Check	Exe	cute Exit

9. Click the "Execute" to start the firmware update.

	ZOOM U-4	4 System v	1.10 Update	er	
MIDI IN					
ZOOM U-	44 Reserved Port	:			\bigcirc
MIDI OUT					
ZOOM U-	44 Reserved Port	:			\bigcirc
				Rescan De	evice
•					
				.	
Versio	on Check		Execute	Ex	it

10. The progress of the firmware update appears as a bar like this.

Do not disconnect the USB cable while the firmware is being updated.

MIDI IN		
ZOOM U-44 Reserved P	ort	<
MIDI OUT		
ZOOM U-44 Reserved P	ort	
2/6		Rescan Device
Data transmit 83584/262	144	

NOTE

In the unlikely event that the firmware update should fail, follow the procedures from the beginning again to update the firmware.

11. When the firmware update completes, it will appear as follows.

Confirm that "Version update completed." is being shown.

ZOOM U-44 System v1.10 Updater			ater
MIDI IN			
ZOOM U-	44 Reserved Port		\bigcirc
MIDI OUT			
ZOOM U-	44 Reserved Port		\bigcirc
6/6			Rescan Device
Version upo	late completed.		
Versi	on Check	Execute	Exit

12. Click "Exit" to close the firmware update application.

ZOOM U-44 System v1.10 Updater		
4 Reserved Port		
4 Reserved Port		• • • • • • • • • • • • • • • • • • •
	_	
		Rescan Device
ate completed.		
n Check	Execute	Exit
	4 Reserved Port 4 Reserved Port ate completed.	4 Reserved Port 4 Reserved Port ate completed.

13. Turn the U-44/U-24/U-22 power off.

This completes the firmware update.