R8 / R16 / R20 / R24 Problems when using Pro Tools on Windows

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When using the R8, R16, R20, or R24 as an audio interface on a Windows PC, a problem such as not starting up has been confirmed with Pro Tools (Ver. 2022.04) released by Avid.

Please do not update Pro Tools to Ver. 2022.04 if you are using it.

Please check back for updates on this issue. We apologize for any inconvenience.