

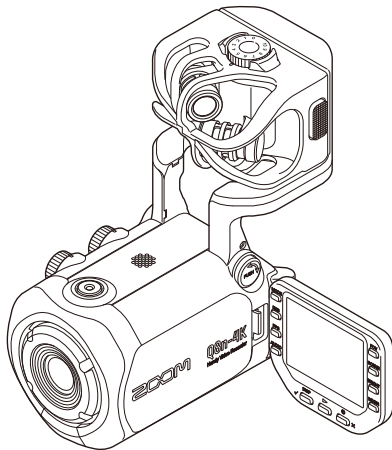
Q8n-4K Firmware Update Guide

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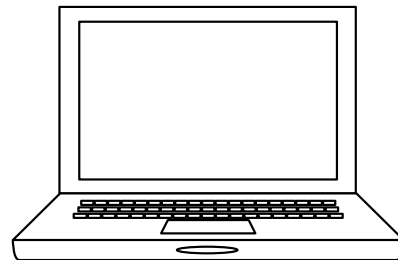
Proper display is not possible on grayscale devices.

Introduction

■Item to prepare



Q8n-4K



Windows or macOS computer
with Internet access



microSD card

Supported recording media

microSDHC: 4 GB – 32 GB

microSDXC: 64 GB – 512 GB

Always format microSD cards on the Q8n-4K
after purchasing them new or using them with
a different device.

■Firmware update process

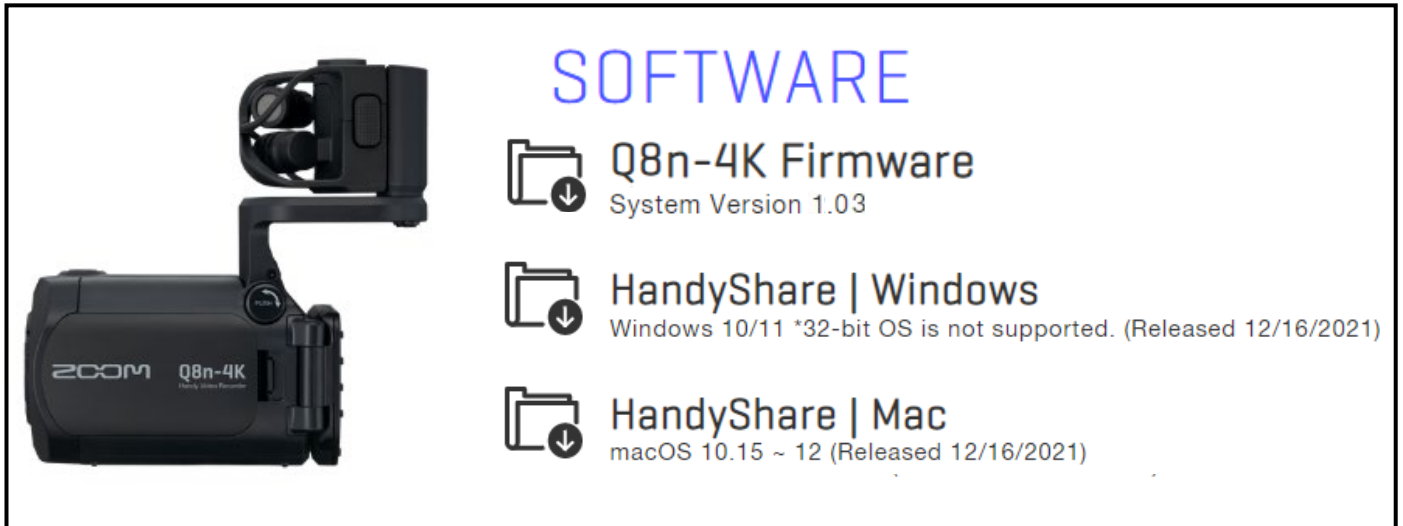
1. Download the firmware update file.
2. Extract the ZIP file.
3. Copy the extracted firmware update file to a microSD card.
4. Update the firmware.
5. Confirm that the firmware has been updated correctly.

Updating the Firmware

This guide explains firmware update to version 1.03 as an example.

1. Download the firmware update file.

Download the ZIP file that contains the firmware update file from the Q8n-4K download page.



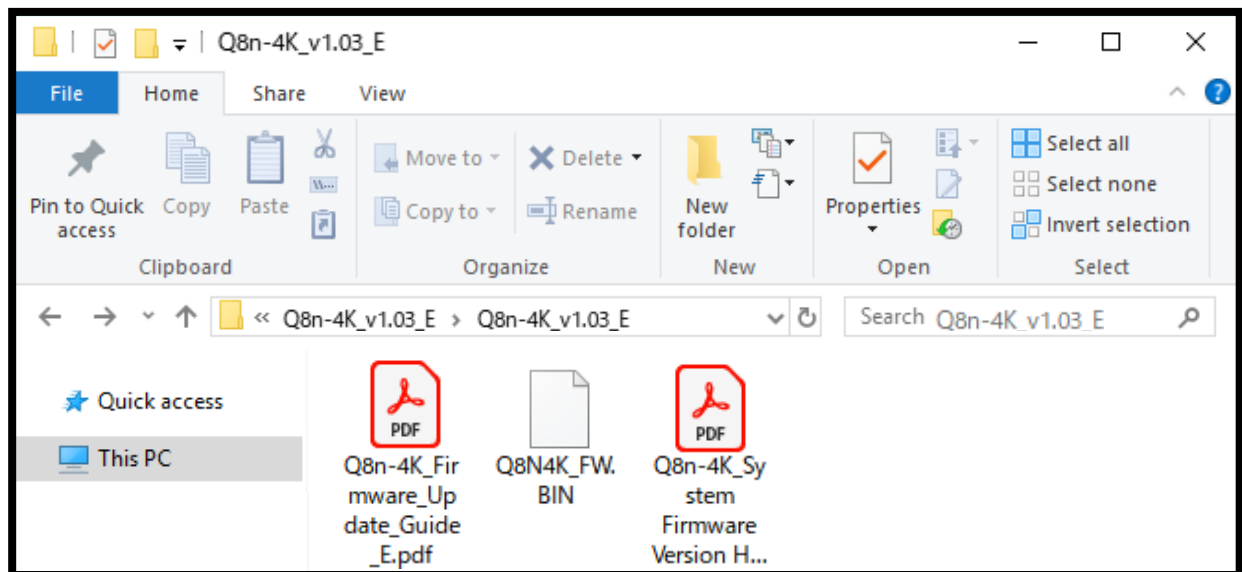
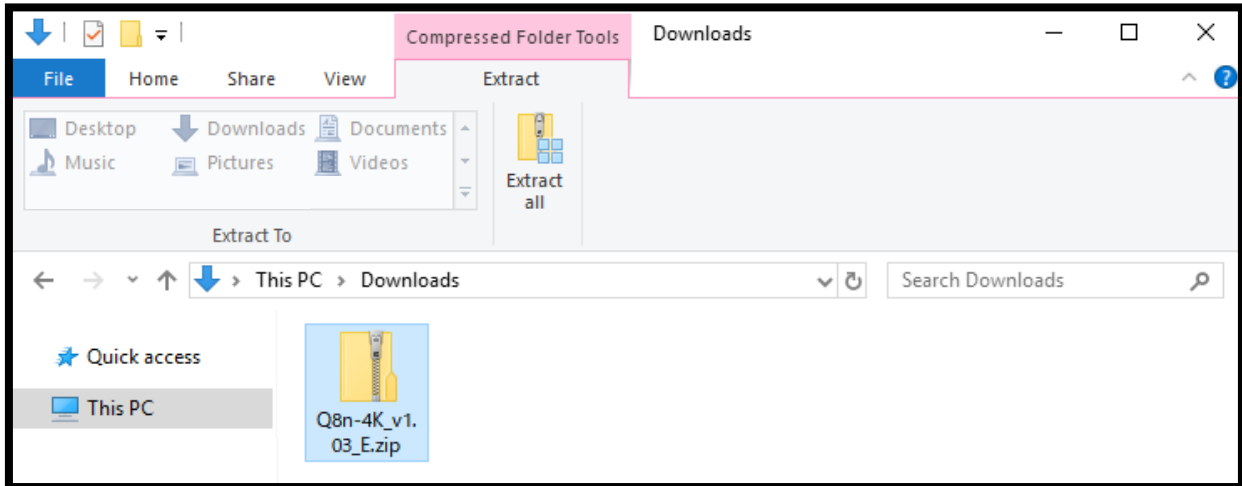
The screenshot shows the Zoom software download page for the Q8n-4K camera. On the left is an image of the camera. On the right, under the heading "SOFTWARE", there are three download options, each with a folder icon and a download arrow:

- Q8n-4K Firmware**
System Version 1.03
- HandyShare | Windows**
Windows 10/11 *32-bit OS is not supported. (Released 12/16/2021)
- HandyShare | Mac**
macOS 10.15 ~ 12 (Released 12/16/2021)

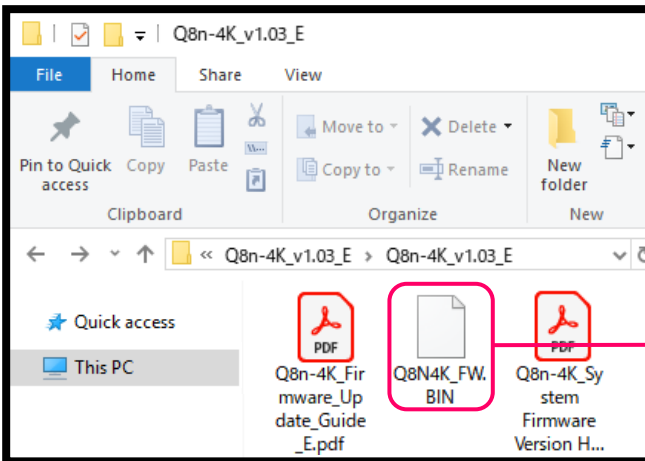
On Windows

2. Extract the ZIP file

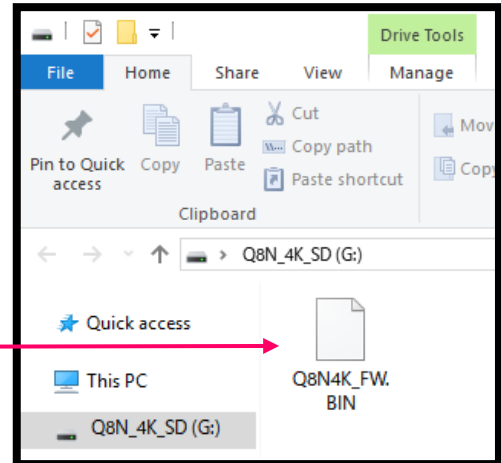
Select the folder that contains the downloaded ZIP file. Click ① “Compressed Folder Tools” and then click ② “Extract all”. This extracts the ZIP file.



3. Copy the firmware update file to a microSD card.
Copy the “Q8N4K_FW.BIN” file to a microSD card.



Firmware update file



Copy the firmware update file to a microSD card.

On macOS

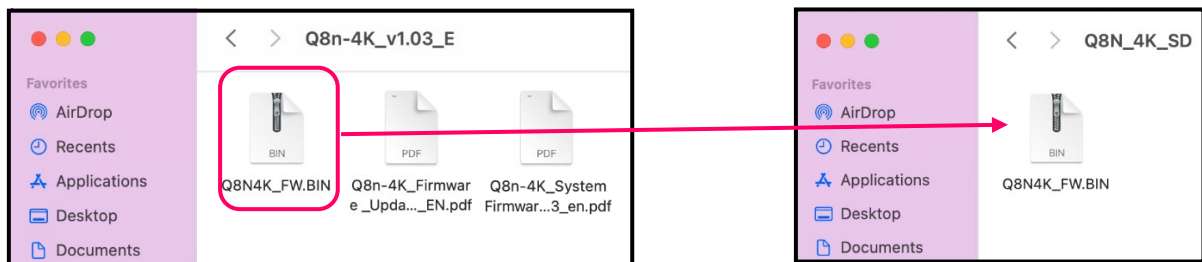
2. Extract the ZIP file.

After downloading, open the ① “Downloads” folder which appears at the right end of the Dock by default. Then, click ②. Downloaded files will be shown.



3. Copy the firmware update file to a microSD card.

Copy the “Q8N4K_FW.BIN” file to a microSD card.



Copy the firmware update file to a microSD card.

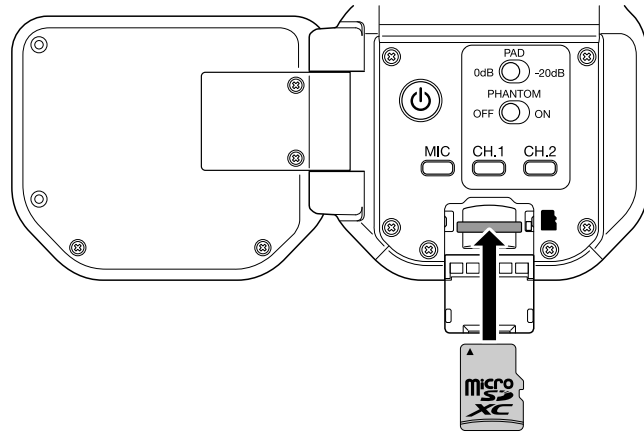
The following procedures are the same on both Windows and macOS.


4. Charge the battery enough or connect an AC adapter.

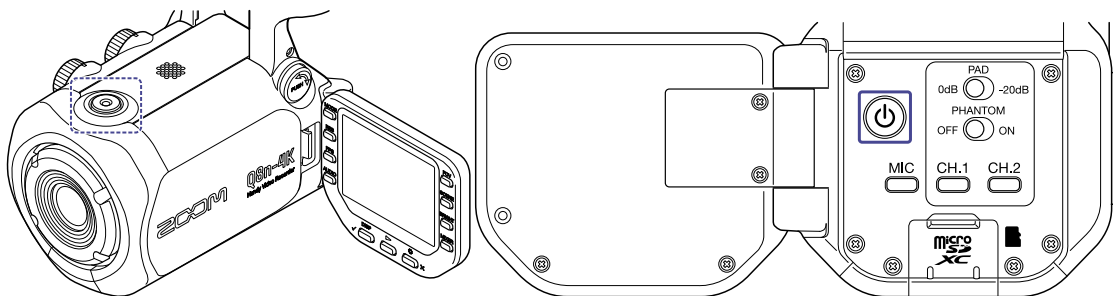
NOTE


The firmware update is not possible if the remaining battery power is low.

5. Insert the microSD card into the Q8n-4K.




6. Turn the power on while pressing .



7. Press  to select "YES ✓".



This opens a final confirmation screen.

8. Press ✓  to select “YES✓”.
- After updating, the Completion Screen opens.

NOTE

During the firmware update, do not turn the power off or remove the microSD card.


9. After the firmware update completes, turn the power off.

NOTE

In the unlikely event that firmware update should fail, follow the procedures from the beginning again to update the firmware.


Confirming that the firmware has been updated correctly

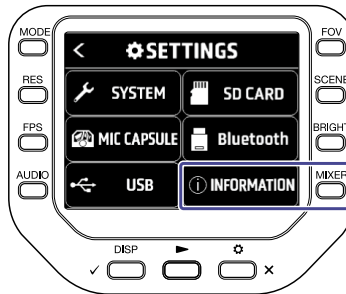
Check the firmware versions used by the Q8n-4K.

1. Press  on the Recording Screen.

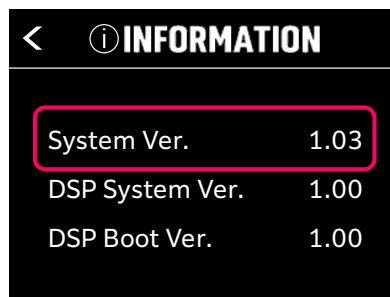


The SETTINGS Screen opens.

2. Press  on the SETTINGS Screen.



3. Check the firmware version.



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