NEURIG Firmware Update Guide

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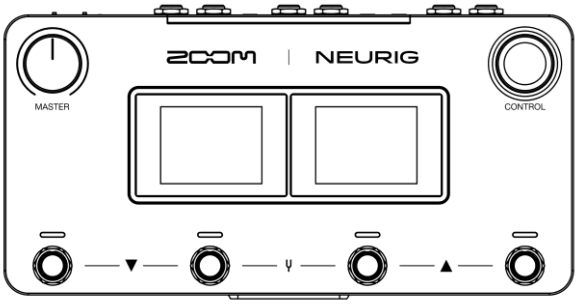
Proper display is not possible on grayscale devices.

Introduction

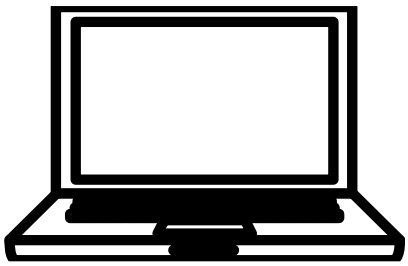
The NEURIG firmware can be updated using two methods: by connecting it to a computer using a USB cable or by using Wi-Fi®. This guide explains the method using a USB cable.

To use the Wi-Fi method, refer to the manual for the SessionZ Pedal app (zoomcorp.com/help/neurig).

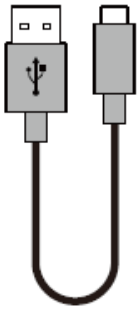
■Items to prepare



NEURIG



Windows or macOS computer with Internet access



USB Type-C cable

■Firmware update process

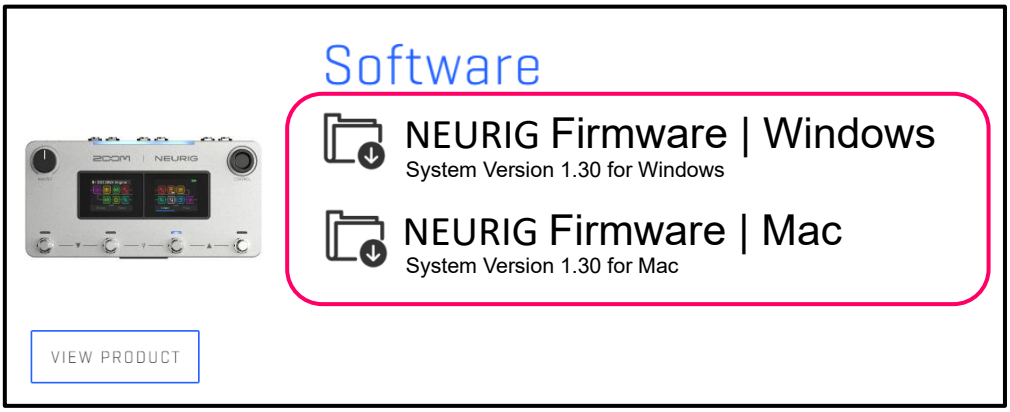
1. Download the firmware update file.
2. Extract the ZIP file.
3. Update the firmware.
4. Confirm that the firmware has been updated correctly.

Updating the Firmware

This guide explains firmware update to version 1.30 as an example.

1. Download the firmware update file.

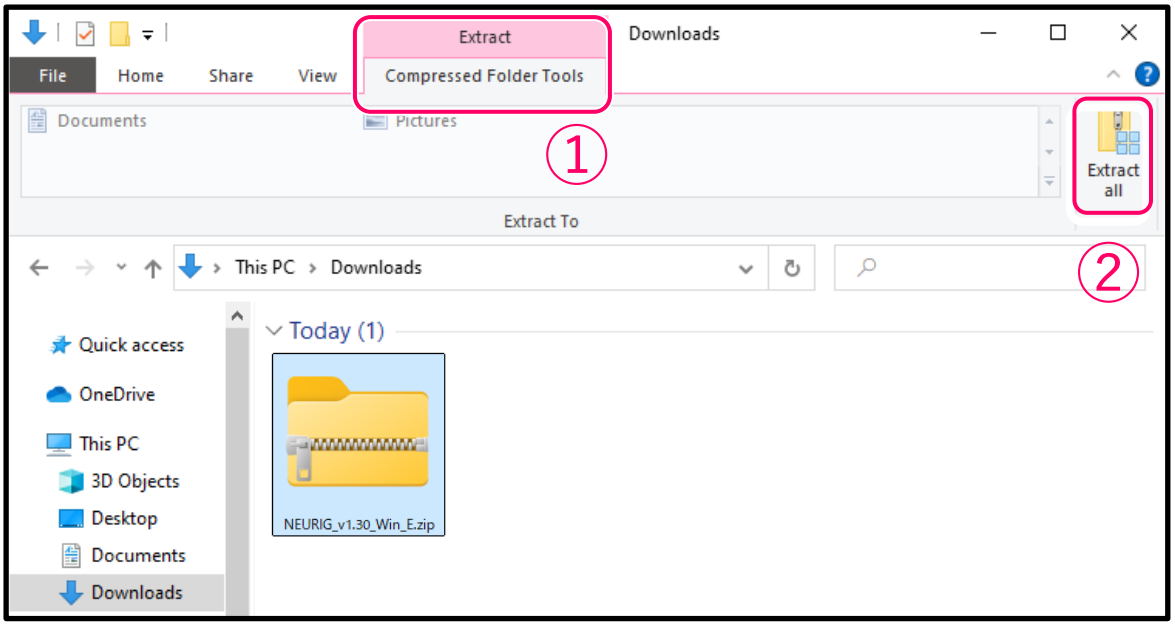
Download the ZIP file that contains the firmware update file from the NEURIG download page.

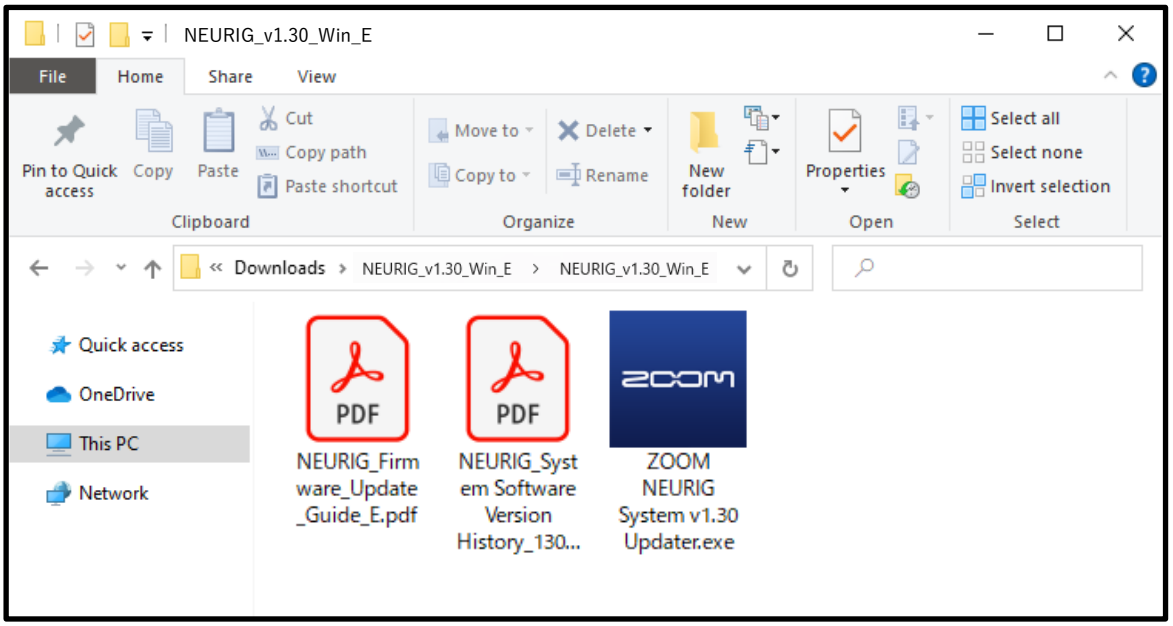


On Windows

2. Extract the ZIP file.

Select the folder that contains the downloaded ZIP file. Click ①“Compressed Folder Tools” and then click ②“Extract all”. This extracts the ZIP file.





On macOS

2. Extract the ZIP file.

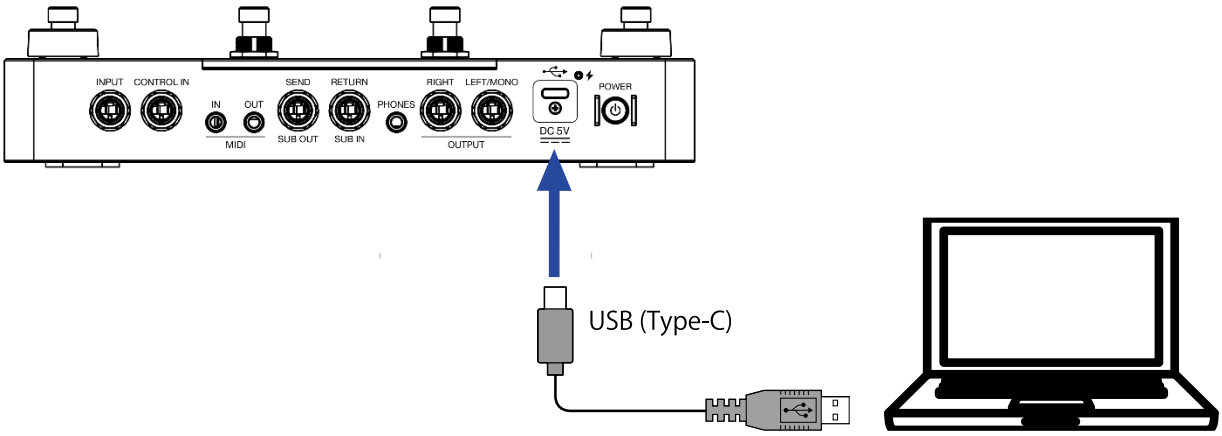
After downloading, open the ①“Downloads” folder which appears at the right end of the Dock by default. Then, click ②. Downloaded files will be shown.



The following procedures are the same on both Windows and macOS.

3. Use a USB cable to connect the NEURIG with the computer.

If the NEURIG is on, turn it off.



NOTE

•Use a USB (Type-C) cable that supports data transfer.

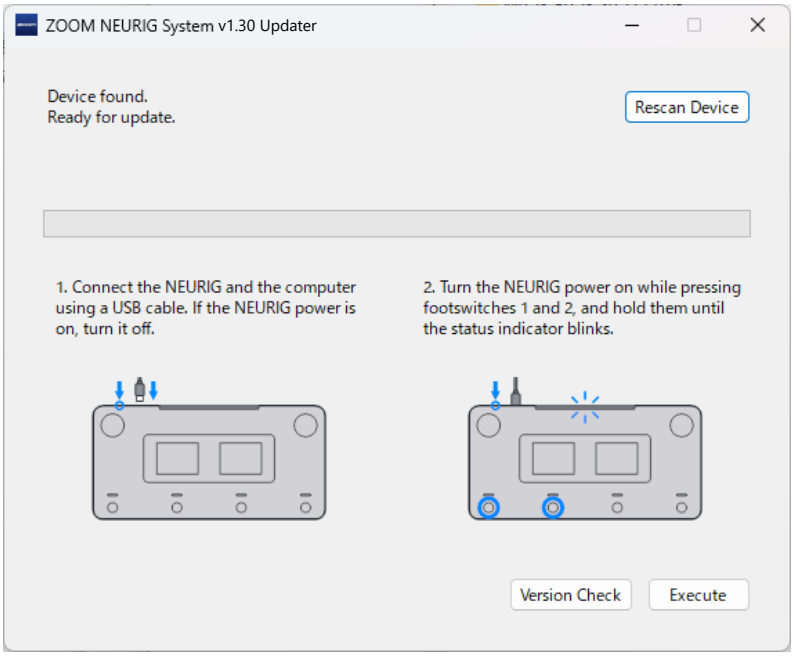
4. Start the NEURIG in USB update mode.

Starting with the NEURIG power off, press the POWER button while pressing footswitches 1 and 2.

When the status indicator blinks white, release footswitches 1 and 2.

5. Launch the firmware update application.

Double-click the “ZOOM NEURIG System v1.30 Updater” icon to launch. Then, it will appear as follows.



HINT

On Windows, if “Windows protected your PC” is displayed, confirm that the file was downloaded from the official ZOOM website, and then launch the application as follows.

1. Click “More info”.
2. Click “Run anyway”.

   The firmware update application window will appear.

6. Confirm the NEURIG is connected, and click the Execute button.

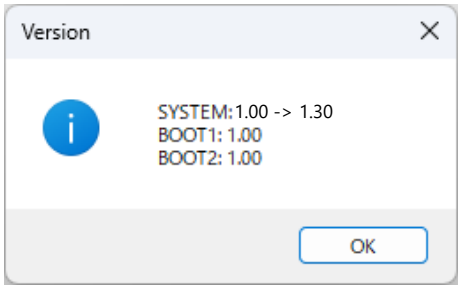
If “No device found.” is shown, the NEURIG has not been detected. Confirm that the USB cable is connected and the status indicator is blinking white. Then click the Rescan Device button.

If “Device found. Ready for update.” is shown, the NEURIG has been detected.

Click the Execute button.

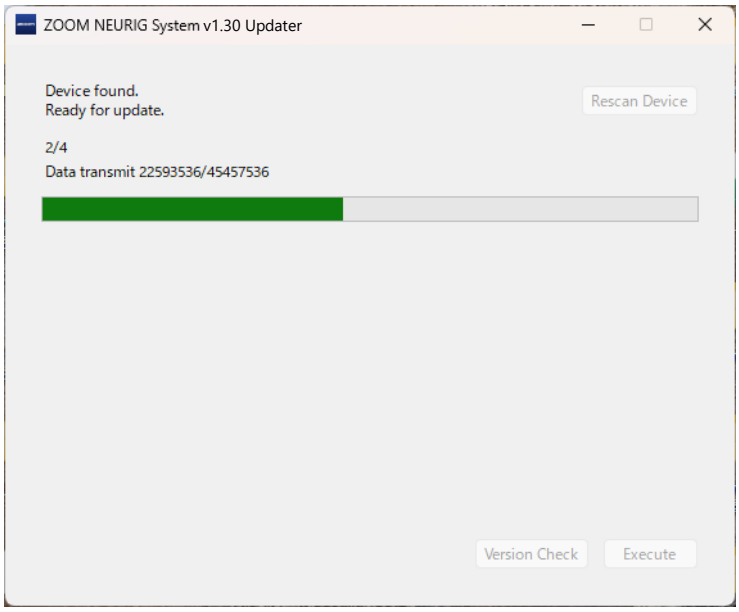
HINT

Click the Version Check button to check the version before updating. In the window below, the current NEURIG version is shown after “SYSTEM” and the update version is shown after “->”.



7. Execute the firmware update.

Start the firmware update. The state of progress is shown on the display. Wait until it completes.



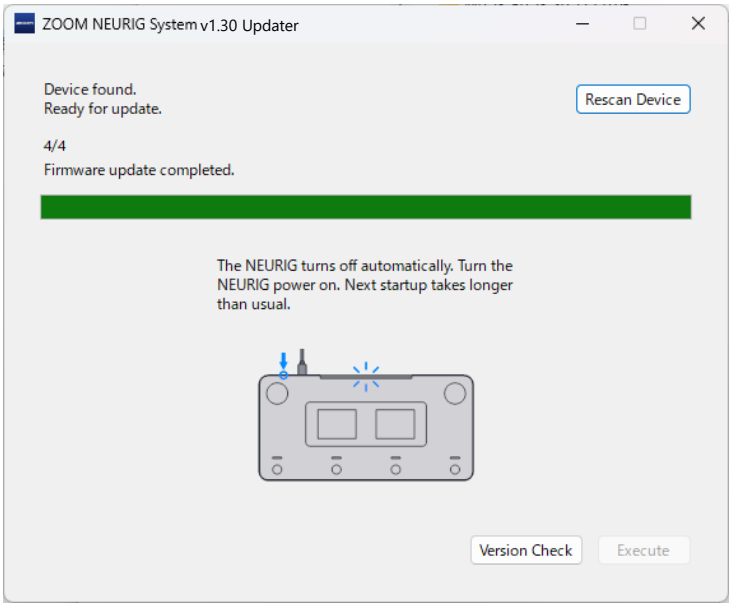
NOTE

Do not turn the power off or disconnect the USB cable while the firmware is being updated.

In the unlikely event that a firmware update should fail, conduct the procedures from the beginning to update the firmware again.

8. Confirm that the firmware update has completed.

If “Firmware update completed.” appears, the update has completed. The NEURIG power will automatically turn off.



9. Quit the application.

Click the × button at the top right of the window to quit the application.

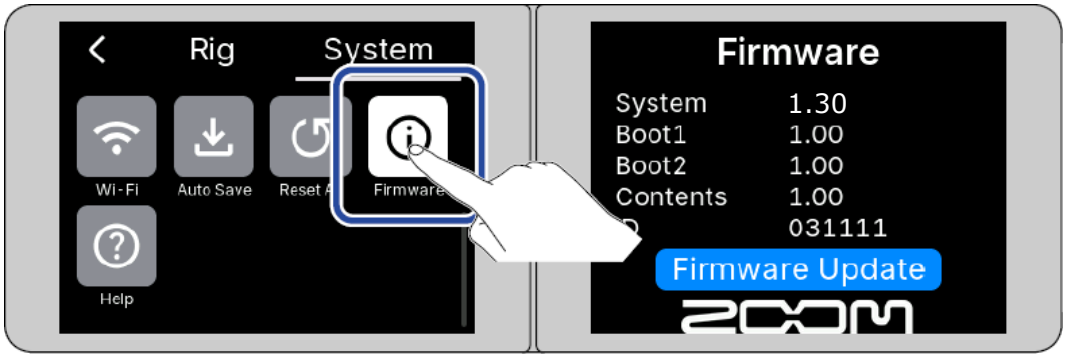
10. Turn the NEURIG power on.

This powers the NEURIG. The first time starting up after updating will take longer than usual.

Confirming that the firmware has been updated correctly

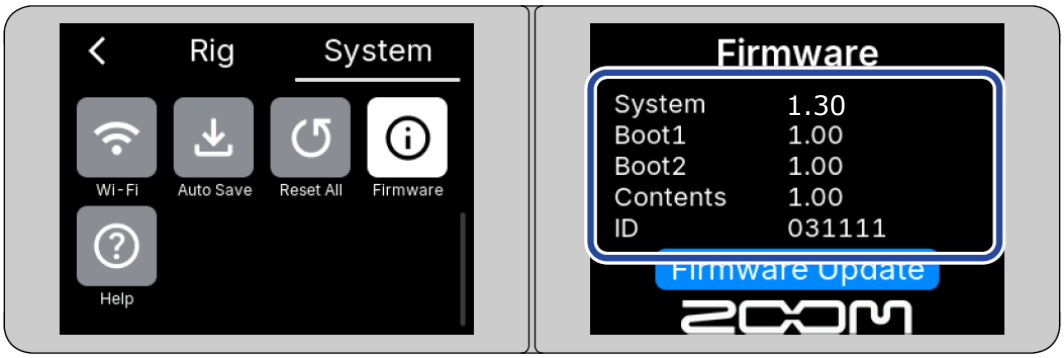
Check the firmware versions used by the NEURIG.

1. Tap the menu icon on the Home Screen, and then tap the System tab.
2. Tap the Firmware icon on the System Menu Screen.



3. Check the version.

   This shows the firmware version.



4. Tap the back icon.

   The Home Screen will reopen.

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