

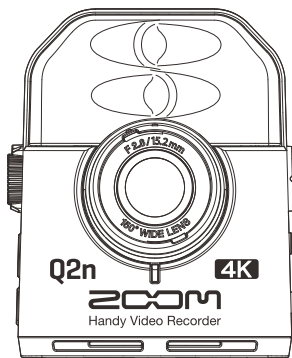
Q2n-4K Firmware Update Guide

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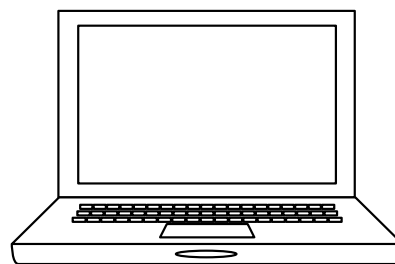
Proper display is not possible on grayscale devices.

Introduction

■Item to prepare



Q2n-4K



Windows or macOS computer
with Internet access



microSD card

Supported recording media

microSDHC: 4 GB – 32 GB

microSDXC: 64 GB – 256 GB

※ System Version 2.10 and later supports media larger than 256 GB.

Always format microSD cards on the Q2n-4K after purchasing them new or using them with a different device.

■Firmware update process


1. Download the firmware update file.
2. Extract the ZIP file.
3. Copy the extracted firmware update file to a microSD card.
4. Update the firmware.
5. Confirm that the firmware has been updated correctly.

Updating the Firmware

This guide explains firmware update to version 1.10 as an example.


1. Download the firmware update file.


Download the ZIP file that contains the firmware update file from the Q2n-4K download page.




Q2n 4K
ZOOM
Handy Video Recorder

SOFTWARE

**Q2n-4K Firmware**
Q2n-4K System Version 1.10

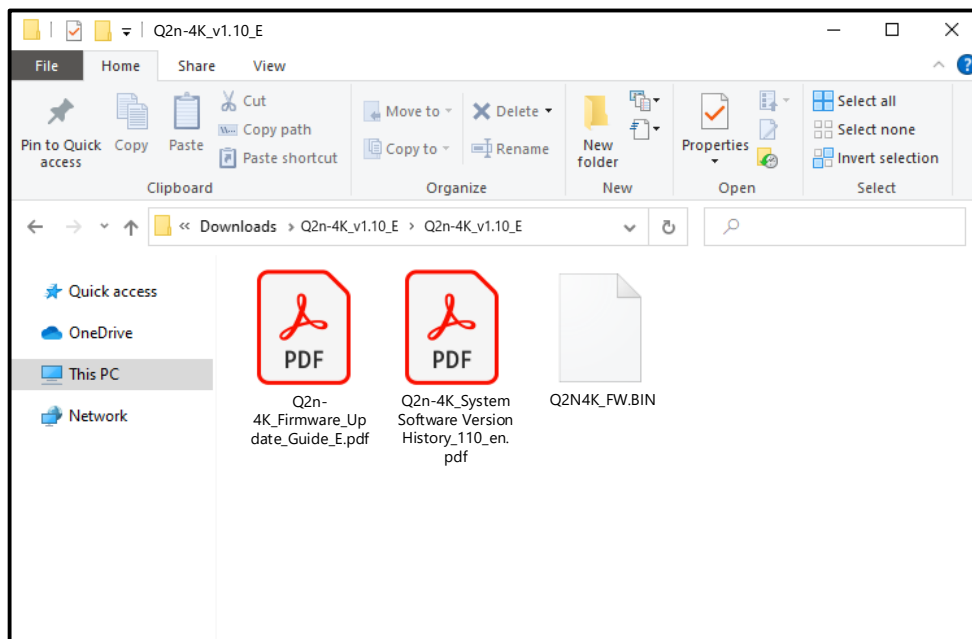
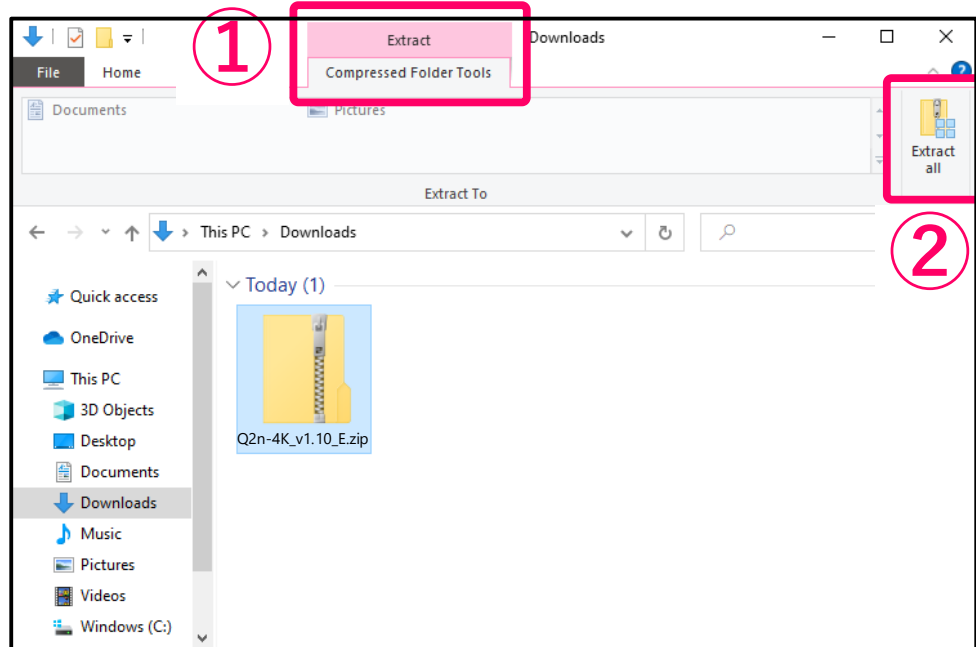
**HandyShare | Windows**
Windows 10/11 *32-bit OS is not supported. (Released 12/16/2021)

**HandyShare | Mac**
macOS 10.15 ~ 12 (Released 12/16/2021)

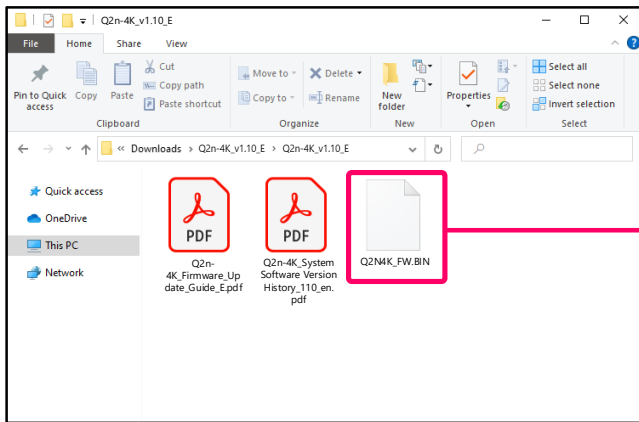
On Windows

2. Extract the ZIP file

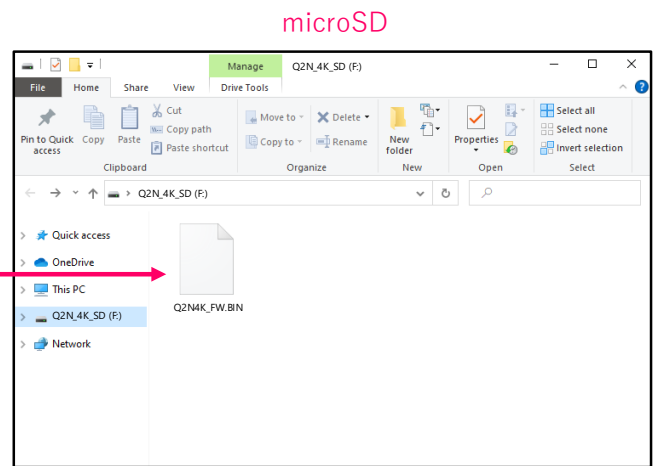
Select the folder that contains the downloaded ZIP file. Click ① “Compressed Folder Tools” and then click ② “Extract all”. This extracts the ZIP file.



3. Copy the firmware update file to a microSD card.
Copy the “Q2N4K_FW.BIN” file to a microSD card.



Firmware update file



Copy the firmware update file to a microSD card.

On macOS

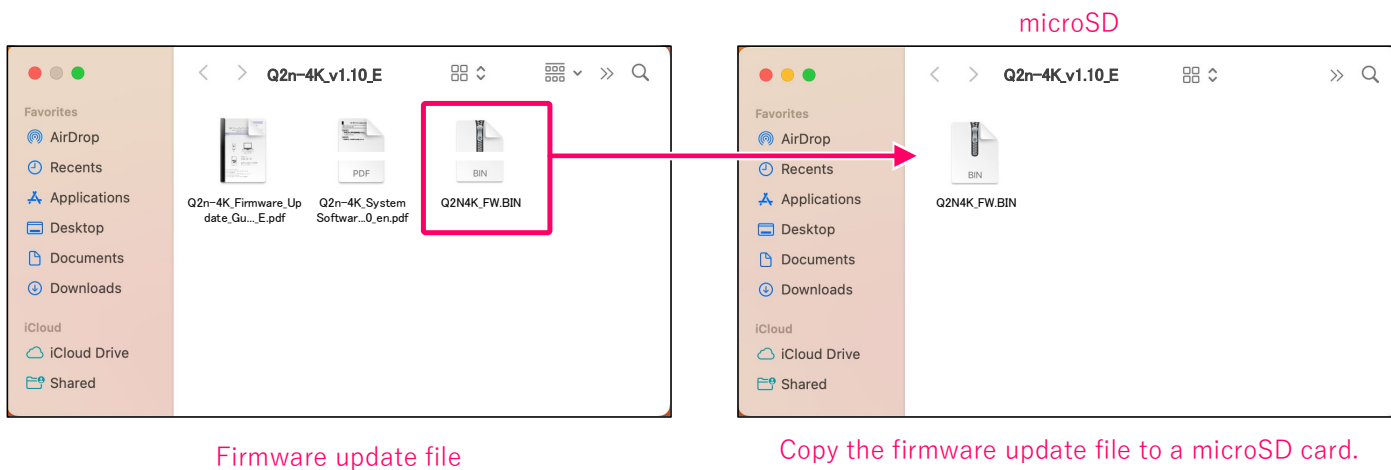
2. Extract the ZIP file.

After downloading, open the ① “Downloads” folder which appears at the right end of the Dock by default.
Then, click ②. Downloaded files will be shown.



3. Copy the firmware update file to a microSD card.

Copy the “Q2N4K_FW.BIN” file to a microSD card.



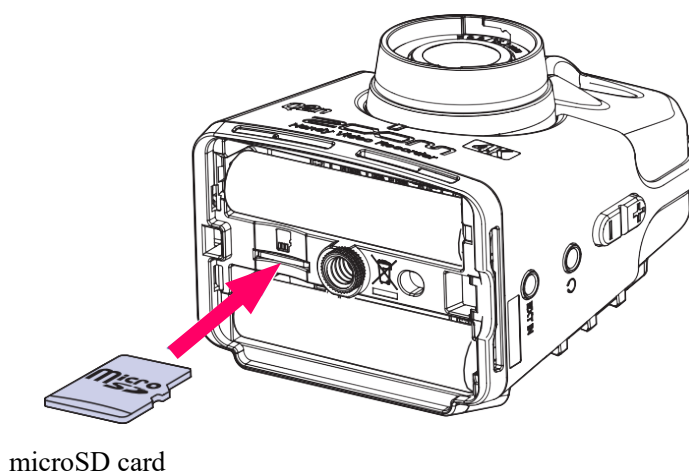
The following procedures are the same on both Windows and macOS.

4. Install new batteries in the Q2n-4K or connect an AC adapter.

NOTE

The firmware update is not possible if the remaining battery power is low.

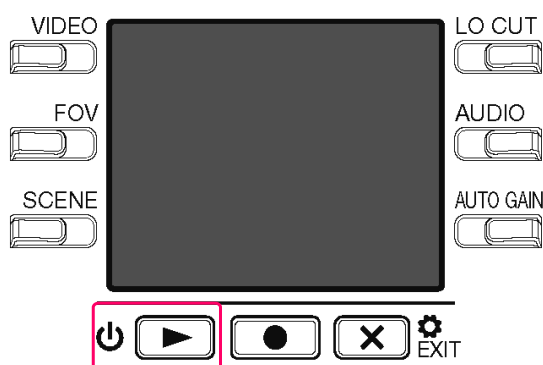
5. Insert the microSD card into the Q2n-4K.



Confirming that the firmware has been updated correctly

Check the firmware versions used by the Q2n-4K.

1. Press and hold  to turn the power on.



2. Check the firmware version.



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