

Am7 Compatible Android device list

As of September 2022

*To suppress the noise caused by radio waves, we recommend activating "Flight mode" in Android settings during recording.

**Am7 SYSTEM FIRMWARE version 2.01 supports Samsung Exynos chip and resolves Galaxy noise problem.

Please update from version 2.0 or earlier with latest version of Handy Recorder App.

System Firmware version 2.01

Android Device Am7 Recording App Camera App Web Conferencing Phone App

Brand	Model	OS Vers.	For Audio		For Video		Built-in Camera App	Zoom Meetings	Microsoft Teams	Skype	Google Hangouts	Phone	Google Duo
			Handy Recorder ver. 3.1.75.88		Mobile HandyShare ver. 1.0.0.29	Mobile HandyShare PRO ver. 1.0.0.12							
Samsung*1	Galaxy S8	9	•		•*2		X	X	X	X	X	X	X
	Galaxy Note8	9	•		•*2		X	X	X	X	X	X	X
	Galaxy S9	10	•		•			X	X	X	X	•	•
	Galaxy Note9	10	•		•			X	X	X	X		•
	Galaxy Note10	11	•		•							•	•
	Galaxy Note10Lite	11	•		•			X		X	X		•
	Galaxy S10+	11	•		•							•	•
	Galaxy Note10+	11	•		•							•	•
	Galaxy S20	10	•		•							•	•
	Galaxy S20+ 5G	11	•		•							•	•
	Galaxy S21Ultra 5G	11	•		•							•	•
	Galaxy XCover Pro	11	•		•			X		X	X		•
	Galaxy Z Flip	10	•		•								•
	Galaxy A22 5G	11	•		•	•*5		X					
Galaxy A51	10	•		•			X	X	X	X	X	•	
Galaxy Tab A	11	•		•			X	X		X	X	X	
Oppo*3	A5 2020	10	•		•		X					•	•
	Oppo Reno A	9	•		•*2		X					•	•
Huawei	Mate 20 Pro	9	•		•*2							•	•
	P20 lite	9	X		X		X						
	P30 lite	10	•		•							•	•
	Honor 9	8	•		X						X	•	•
	MediaPad M5	9	•		•*2								•
Xiaomi	Redmi Note 9S	11	•		•*5		X					•	•
	Redmi Note 9PRO	11	•		•*5		X						
Google	Pixel 2	11	•		•								•
	Pixel 2XL	10	•		•								•
	Pixel 3	11	•		•		X					•	•
	Pixel 4	11	•		•							•	•
	Pixel 4 XL	11	•		•					X		•	•
	Pixel 4a*4	12	•		•							•	•
	Pixel 5 5G	12	•		•							•	•
	Pixel 5a	11	•		•								
Pixel 6	12	•		•*5								•	
Pixel 6PRO	12	•		•*5								•	
SONY	Xperia XZ1 (701SO)	9	•		•		X					•	•
	Xperia XZ2 (SOV37)	8	•		X		X					•	•
	Xperia XZ2 Premium (SOV38)	10	•		•		X						•
	Xperia 5 (SOV41)	11	•		•*5		X	X	X	X	X		•
	Xperia 5II (SO-52A)	10	•		•		X	X	X	X	X		•
SHARP	AQUOS Sense (SHV40)	9	•		•*2		X					X	•
	AQUOS R Compact (701SH)	8	•		X		X					•	•
	AQUOS Sense2 (SHV43)	10	•		•								
	AQUOS R3 (SH-04L)	11	•		•*5		X						
	AQUOS R5G (908SH)	11	•		•*5		X	X			X		•
Rakuten	Rakuten mini	9	•		•*2		X					•	•
	Rakuten BIG	10	•		•								•
Motorola	MotoG Stylus	11	•		•								
OnePlus	OnePlus7T	11	•		•								
Kyocera	Torque G04 KYV46	10	X		X								
	Torque 5G KYG01	11	X		X								

*1 Support for Samsung Exynos chips and fixing noise problem of Galaxy series requires Am7 SYSTEM FIRMWARE version 2.01 or later.

If you are using an older version of SYSTEM FIRMWARE, please update the HandyRecorder app to the latest version and execute FIRMWARE UPDATE from the MENU.

You can check the version of Am7 SYSTEM FIRMWARE by selecting [MENU]-[VERSION] of the HandyRecorder app.

*2 Android9 devices can work with "Mobile HandyShare" but have some functionality limitation.

e.g. Monitor sound cannot be output during Video recording. Audio level meter L and R show same level (seems like mono, but record stereo).

*3 In order to use a USB device on OPPO, you need to activate "OTG Connection" from the [Additional Settings] in the [Settings] menu.

(Note: OTG connection automatically turn off when not in use for 10 minutes.)

*4 With Google Pixel 4a, even if the Am7 FW update finish is displayed, it may not be completed internally.

In that case, you can complete the update correctly by connecting via the TYPE-C USB HUB between Pixel 4a and Am7.

*5 Some of Android OS11 devices show unstable audio recording when shooting video with Am7. The "Safe MODE" option which is added in Mobile HandyShare ver.1.0.0.25 will improve stable audio recording.

You can access this option in settings menu.

⚙️ Settings > Safe MODE

Safe MODE has some limitations,

- Direct Monitoring doesn't work. Audio monitor is muted during shooting video.

- Audio level meter L and R show same level (seems like mono, but record stereo).

